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TeleVox Software Announces Definitive Agreement To Be Acquired

Mobile, AL, February 1, 2007 – TeleVox Software, Inc., the leading provider of messaging solutions to the healthcare industry and other markets, today announced that it has agreed to be acquired by West Corporation. West Corporation, headquartered in Omaha, NE, is a leader in outsourced communication solutions to many of the world's largest organizations. The transaction is expected to be finalized on March 1, 2007.

Founded in 1992, TeleVox offers a full suite of high-quality technology solutions, including outbound message delivery, inbound inquiry, on-hold messaging, online communications, website design and hosting, survey delivery systems and data append services to 12,000 clients worldwide. The core market for TeleVox products is the healthcare industry, though these solutions have applications in various commercial markets. All TeleVox products are designed to enhance doctor-patient and business-customer communication.

According to the details of the merger, TeleVox will no longer operate as an independent company and will become part of West Interactive, a division of West Corporation. Integrating the core competencies and leadership positions of both TeleVox and West will allow them to operate on a larger scale while leveraging the products, scalability, systems and sales teams necessary to maximize potential growth opportunities in the industry.

"We are excited about joining forces with West Corporation, as it represents what we believe will be the best future for TeleVox and all of its customers, employees, partners and suppliers," stated Neil Armentrout, TeleVox founding President and CEO. "This merger involves two companies that are very similar in culture and business approach, as well as the core values of customer commitment, teamwork, integrity and product excellence."

William Blair & Company acted as TeleVox's financial advisor in connection with the transaction.

About TeleVox – TeleVox is a leading provider of communication and messaging software for the healthcare industry and other commercial markets. Headquartered in Mobile, AL, TeleVox designs, markets and supports software applications for organizations that want to improve communications while increasing profitability. TeleVox employs 250 professionals throughout the United States. For more information, visit www.televox.com.

About West Corporation- West Corporation is a leading provider of outsourced communication solutions to many of the world's largest companies, organizations and government agencies. West helps its clients communicate more effectively, maximize the value of their customer relationships and drive greater profitability from every interaction. The company's integrated suite of customized solutions includes customer acquisition, customer care, automated voice services, emergency communications, conferencing and accounts receivable management services. Founded in 1986 and headquartered in Omaha, Nebraska, West has a team of 29,000 employees based in North America, Europe and Asia. For more information, please visit www.west.com.

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